

Message: RE: Birthing Outcome problem**✉ RE: Birthing Outcome problem**

From Carrie Hoelscher **Date** Wednesday, March 1, 2017 11:24 AM
To Kraft, Emily
Cc
Journal Emily.Kraft@oa.mo.gov
Recipients

 [image001.jpg](#) (3 Kb HTML)  [image002.png](#) (7 Kb HTML)

The database isn't telling Lori anything, she clicks on submit and nothing happens. She thought maybe it went ahead and saved but when she went back in to check she realized it hadn't saved. She tried several times with the same outcome. I called her and completed the birthing outcome from my log in to see what would happen. Initially, when I selected "known" under FOB info it reset the page and I lost info I'd entered in previous fields. I tried again and that problem didn't repeat itself a 2nd time. I was able to submit the completed BO and it did save from my log in, which is good, but doesn't answer the question of why she can't save it on her end.

Thanks again, I'm sure I'm wearing you out lately. Sorry!

Carrie

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]

Sent: Wednesday, March 1, 2017 10:20 AM

To: 'Carrie Hoelscher'

Subject: RE: Birthing Outcome problem

What is the database telling Lori when she tries to submit the Birthing Outcome? Can you send a screenshot?

As for the middle name, can you just use "No Middle Name"? That way, it's very clearly an incorrect response, and I know that it is intentional. Otherwise, I may actually think the client's middle name is whatever you put in, and if we at the state have to do any investigating of that client, we're working off of incorrect information that we don't know is incorrect.

From: Carrie Hoelscher [mailto:carrie@allianceforlifemissouri.com]

Sent: Wednesday, March 01, 2017 10:17 AM

To: Kraft, Emily

Subject: Birthing Outcome problem

Emily,

I hope you don't cringe every time you see another email from me come through! I have another couple of database problems for you to check into. Lori Amato at LLPCC has tried to enter the birthing outcome for an existing client that was moved over to the new database. Her baby was born a little over a month ago and the database isn't letting her enter the birthing outcome. As a result,

she's not able to enter the EPDS either. Any tips?

Also, PCC has a client with no middle name (she's originally from China) and the database requires a middle initial in order to complete the client intake form. She is married but she didn't take on her husband's last name so they just put his last name initial as her middle initial so they could complete her intake form. Is this ok and if not, what would you recommend, shy of changing the database so that it doesn't require a middle initial be entered, as I'm guessing they won't want to do.

Thanks!

Carrie

Carrie Hoelscher

A2A Program Manager



Email 1

106 5th Ave. S, PO Box 65

Greenwood, MO 64034

Phone: 816-806-4168

Fax: 855-856-5240

www.allianceforlifemissouri.com

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